

# Customer Survey Results 2008/9



Joydens Wood Pharmacy. 2 Birchwood Parade,  
Wilmington, Kent, DA2 7NJ.

Thank you to all of you who spared the time to fill in the  
questionnaires we gave you last year,  
especially for those of you who made the wonderful comments  
below!

Excellent staff and service always from  
Jasmine and all the girls.

I have found that both of the pharmacists  
have gone out of their way to help me on  
at least 2 occasions.

Nothing perfect.

Q3 How satisfied were you with the time it took to provide your prescription and/or any other  
NHS services you required?

Very Satisfied or Fairly satisfied

100.00%

Q5 Again, including any previous visits to this pharmacy, how would you rate the pharmacist  
and the other staff who work there?

Very Good or Fairly Good

100.00%

Q9 Finally, taking everything into account - the staff, the shop and the service provided - how  
would you rate the pharmacy where you received this questionnaire?

Excellent or Very Good

98.98%

